

## Information Sheet: Contractual Situation

### 1. Physiotherapy

Physiotherapy treatments, in the sense of therapeutic applications, may only be performed in Germany on the basis of a medical prescription - Private health insurance (PKV) or self-payers require a medical prescription or a prescription from a Heilpraktiker (exception: BEIHILFE-eligible patients → only the medical prescription is recognized for reimbursement by BEIHILFE!).

Patients of accident insurance companies/BG require a corresponding prescription from the D-Arzt practice.

When registering or at the latest when treatment begins, you as a patient must present your health insurance card and prescription. This data will be recorded in our electronic data processing system and serves as the basis for billing with your accident insurance company or for submitting a private invoice to your insurance company.

Our treatment is a service, which is regulated by the BGB § 611 "Service Contract" (<http://de.wikipedia.org/wiki/Dienstvertrag>).

Patients with recognized occupational accidents: The billing of our services is done directly with the responsible accident insurance company.

#### Private patients

The treatment of private patients is not regulated by a fee schedule, nor by the GOÄ (Fee Schedule for Physicians).

Only the BGB in the sense of a service contract applies.

You will receive the price list at the beginning of treatment. Usually, we make a written fee agreement with you. If we do not make a separate written fee agreement with you, the usual fee is considered agreed upon according to the BGB.

### 2. Heilpraktiker (Osteopathy/Natural Health)

For treatment by a Heilpraktiker (state-examined by the district medical officer), no medical prescription is required (see Heilpraktikergesetz).

Hartmut Schöffner was granted full authorization as a Heilpraktiker in 2005 by the district medical officer of the Main-Taunus-Kreis after passing a successful examination. The practice location registered with the health authorities is Frankfurt.

Jana Schöffner was granted full authorization as a Heilpraktikerin in 2022 by the health authority of the city of Frankfurt after meeting all requirements. As a Heilpraktikerin, Jana Schöffner is employed and also works freelance in the practice.

The services of Heilpraktikers are also subject to the service contract BGB § 611 and are billed using the position numbers of the fee schedule for Heilpraktikers (Gebüh).

There is no binding obligation to the prices listed there!

If we do not make a written fee agreement with you, the usual fee is considered agreed upon according to the BGB.

#### Note:

For private health insurance, BEIHILFE, and private supplementary insurance, the billing of physiotherapy and Heilpraktiker services is reimbursable, but this does not mean that it is always fully reimbursed (depending on your chosen tariff and/or possible self-participation).

#### Please note:

A legal relationship exists only between the patient and the service provider on the one hand. There is no legal relationship between the therapist and the health insurance company or BEIHILFE!

The amount of any reimbursement is determined by the content of the individual health insurance contract. Even if health insurance companies or BEIHILFE have established their own non-binding maximum rates for the reimbursement of Heilpraktiker or physiotherapeutic services, these do not affect the private legal relationship and thus the agreement on the amount of reimbursement between therapist and patient. The privately insured or BEIHILFE-eligible patient must therefore expect that they may not receive full reimbursement for their expenses.

The patient remains obligated to pay the costs of treatment in any case, regardless of whether reimbursement is applied for or not fully provided by the insurance company.

The billing is usually done at the end of a prescription series or at the end of Heilpraktiker treatment; monthly billing is also possible.

### 3. Occupational Health Promotion (Health Ticket)

Applications of this type, for which you as a patient present a voucher, are regulated between the voucher provider and the employer. For you as a patient, our services are either free of charge or include a small personal contribution (depending on the amount of the voucher).